

How to Check the Status of Orders

To check the status of your orders on the REIMAN website, go to your **customer area** via the **Dashboard** in the upper right corner of the page, and select **"My Account"**.

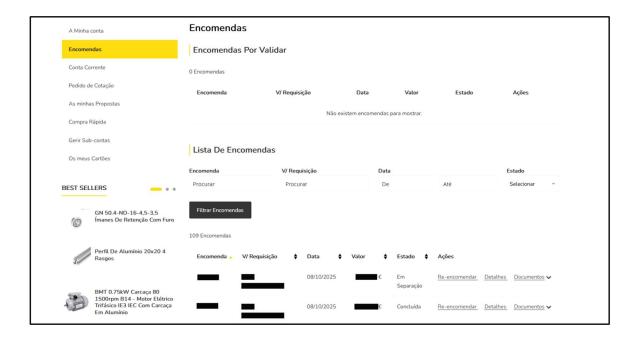


Next, select "Orders" from the navigation bar on the left.





By clicking, a page similar to the one shown below will be displayed, where you can view all registered orders, including their details, dates, and processing status.

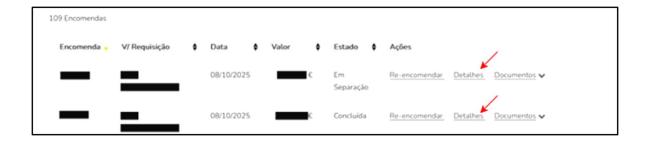


You will find two main tables:

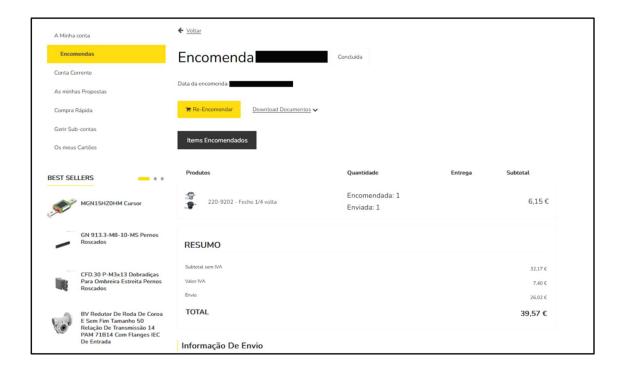
- Top table: displays orders that are still under validation.
- **Bottom table:** shows the order history, that is, all orders that have already been processed and may be in picking, ready for shipment, or already completed.

You can check this information in the "Status" column, which indicates the stage each order is at in the process.

This distinction allows you to easily identify which orders are still awaiting validation and which are already being processed by the system.







You can also click on "**Details**", which will open a page with all the complete information related to the respective order.